



Federal Payer Capabilities

We have a unique 360° understanding of healthcare administration.

Signature Performance, Inc. (Signature) is a full-service healthcare administration and revenue cycle management organization serving Government and Commercial healthcare payers and providers. We leverage our industry expertise combined with our talents, tools and technology to maximize quality and efficiencies.

HEALTHCARE ADMINISTRATION AND REVENUE CYCLE EXPERTS

Health Information Management

- Coding and Auditing
- Clinical Documentation Improvement
- Risk Adjustment Validation
- Provider Education
- Medical Review and Appeals

Coordination of Benefits

- Referral Management
- Pre-Cert/Pre-Auth
- Other Health Insurance (OHI) Discovery, Verification, and Validation
- Provider Enrollment Eligibility and Administration
- Credentialing and Enrollment

Claims Submission/Payment Resolution

- Over/Underpayment Identification and Recovery
- Payer Relations
- Claims Edits

Claims Administration

- Claims Processing
- Software as a Service
- Beneficiary Services

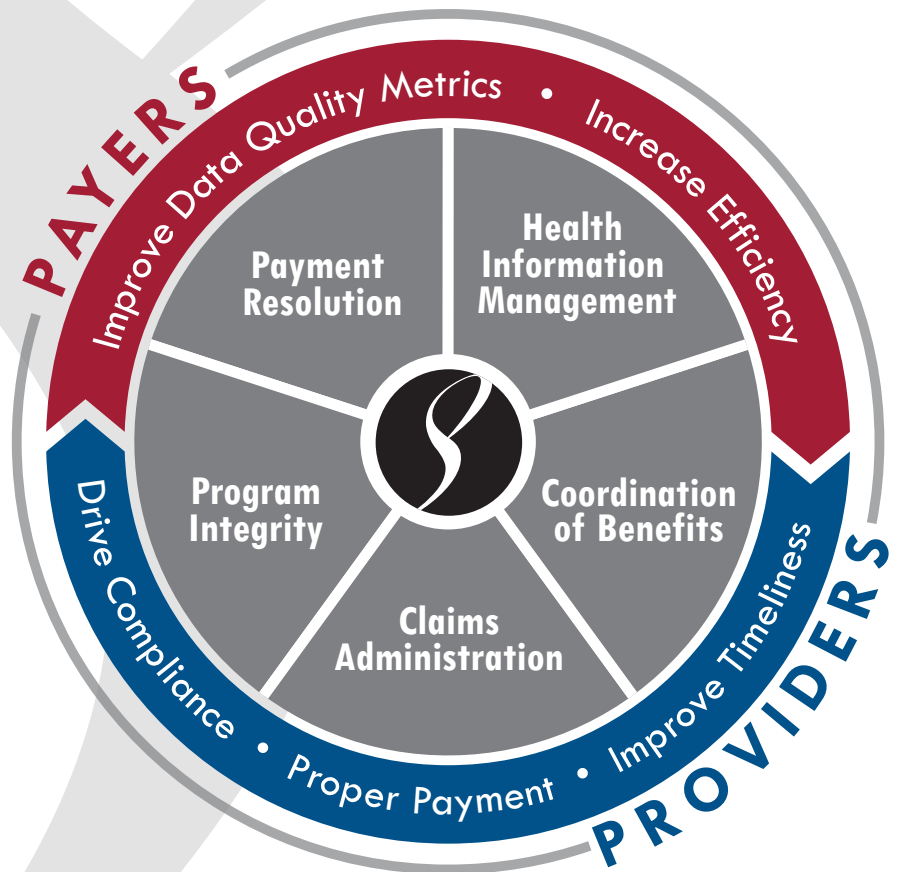
Program Integrity

- Compliance and Oversight

Healthcare Administration Consulting

- EHR and HIM System Conversion
- Revenue Cycle

GOVERNMENT INFORMATION	
	Contract Holder
Professional Services Schedule	
Contract 47QRAA18D00HA	
00CORP-FABS 520	
▪ 520 4	▪ 520 9
▪ 520 15	
General Purpose Commercial IT	
Equipment, Software, & Services	
Contract 47QSWA18D008J	
Schedule 70 - Commercial IT	
▪ 132 51	▪ 132 56
DUNS	141831797



**Improve
Quality**

**Reduce
Cost**

**Optimize
Processes**

**Mitigate
Risk**

GOVERNMENT INFORMATION

Health IT Expertise

Enrollment

- DEERS
- PECOS

Health Information Management

- CCE
- CPRS
- Essentris

Electronic Health Record

- AHLTA
- CHCS
- VistA
- Cerner
- Epic

Claims Administration

- CPAC Workflow Tool
- FBCS
- Cognizant

Contacts

Allen Fredrickson

President/CEO

afredrickson@signatureperformance.com
(402) 393-9770

Sheila Waring

Chief Business Development Officer

swaring@signatureperformance.com
(402) 393-9781

Dawn Wierzbicki

SVP Partner Engagement

dwierzbicki@signatureperformance.com
(402) 319-0509

Michelle Swertzic

VP of Health Solutions and Strategy

mswertzic@signatureperformance.com
(402) 540-4400

Headquarters

10330 Regency Parkway Dr, Ste 305
Omaha, NE 68114
(402) 343-0300

KEY DIFFERENTIATORS

Signature serves both providers and payers on both the Federal Government and the Commercial sector.

- Partner on Cerner DoD and VA EHR Team
- Consistently rated EXCEPTIONAL across multiple CPAR criteria
- NIST Certified for FISMA Moderate control level standards
- High-retention culture recognized as one of the *Best Places to Work* by both the Greater Omaha Chamber of Commerce and *Modern Healthcare* magazine

EXPERTISE HIGHLIGHTS

VA Care in the Community Claims Administration

We have processed more than \$4.2 billion in VA Care in the Community healthcare claims for 156 medical centers nationwide over four and a half years. Our comprehensive payment integrity program ensures claims are adjudicated following CMS payment methodologies and VA procedures. This results in improved accuracy and timeliness of payments which, in turn, improves veterans' access to care and provider satisfaction.

DoD Billing & Collections Services

Our third-party claims processing and collections for 36 Air Force healthcare facilities provided full-scale, enhanced healthcare revenue cycle services. Our tailored electronic solution worked in tandem with DoD systems to boost claims processing volumes and timeliness, leading to consistent reimbursement and performance results.

Centralized Air Force Coding Program

Signature was awarded the first DoD centralized coding task order to perform inpatient and outpatient medical coding and auditing for 34 MTFs. Our work continuously improved clinical documentation through provider training and education and increased medical coding accuracy and compliance through comprehensive training and focused strategy.